



#### WP7

## Fostering quality of care for people with chronic diseases

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MEMBER STATES
STEP UP TOGETHER
TO SHARE
INNOVATIVE
PRACTICES
AND POLICIES
TO ALLEVIATE
THE BURDEN OF

**CHRONIC DISEASES** 





42 partners representing 21 European countries

2017-2020







chrodis.eu

#### Reaching CHRODIS PLUS objectives

CHRODIS PLUS contributes to reducing the burden of chronic diseases in Europe by

- 1 IMPLEMENTING AND TESTING BEST PRACTICES, TOOLS AND POLICIES IN IMPLEMENTATION PROJECTS
- 2 SHARING THE EXPERIENCES GAINED DURING THESE IMPLEMENTATION PROJECTS ACROSS THE EU
- 3 SUPPORTING INTEGRATION INTO NATIONAL POLICIES AND SUSTAINABILITY





#### Background - Joint Action CHRODIS (2014-2017)

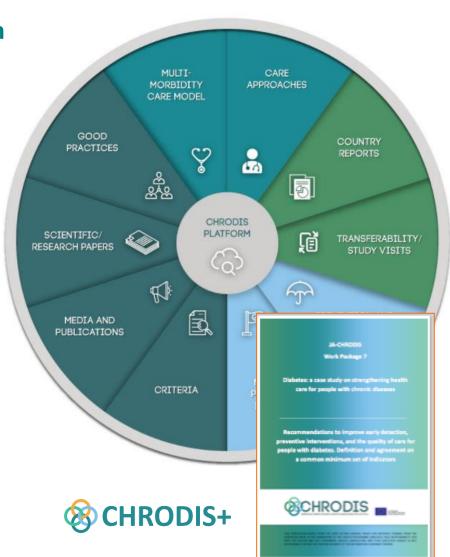
The CHRODIS PLUS Joint Action builds upon the results of JA CHRODIS



To identify and exchange good practices and effective interventions for

health promotion and chronic disease prevention

multimorbidity & diabetes







### Implementing good practices for chronic diseases

WP5: Health promotion and disease prevention

WP6: Pilot Implementation of Integrated Care

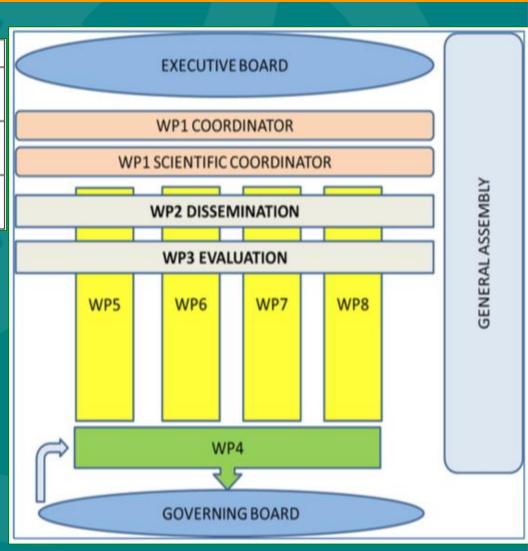
Model for multimorbidity

WP7: Fostering quality of care for people with

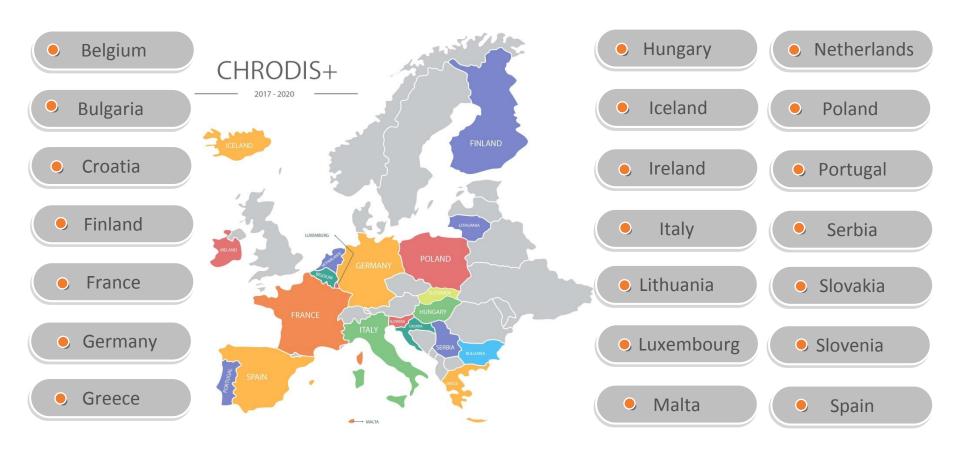
chronic diseases

WP8: Employment and chronic diseases: health

in all sector



#### Countries contributing to CHRODIS PLUS







#### Partners contributing to WP7

KRONIKGUNE - Centro de Excelencia Internacional en Investigación sobre Cronicidad - Spain

CIPH - Croatian Institute of Public Health - Croatia

**UULM** - Ulm University - Germany

**UHREG** - University Hospital Regensburg- Germany

AUTH - Aristotelio Panepistimio Thessalonikis - Greece

OVGU - Otto-von-Guericke-Universitaet Magdeburg - Germany

CERTH - Center for Research & Technology Hellas - Greece

EPF - The European Patients' Forum

ISS - National Institute of Health - Italy

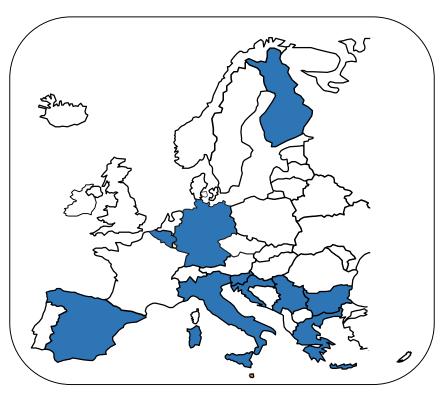
UBEO - Faculty of Medicine at the University of Belgrade -Serbia

NIJZ - National Institute of Public Health - Slovenia

CSC - Consejería de Sanidad de Cantabria - Spain

NCPH - National Center of Public Health and Analyses - Bulgaria

THL - National Institute for Health and Welfare - Finland







#### WP7 - Fostering quality of care

Results of JA-CHRODIS to foster implementation of high quality

prevention of chronic diseases

and care for people with chronic diseases



The QCR Tool

Quality Criteria and Recommendations



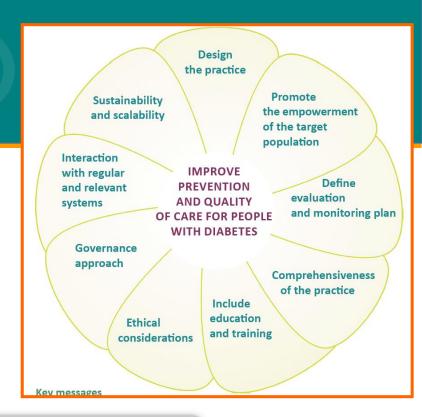






#### What is QCR Tool?

A set of 9 quality criteria made up of 39 categories to improve preventive interventions, early detection, and the quality of care for people with chronic diseases



A TOOL FOR DECISION-MAKERS, HEALTHCARE PROVIDERS,
PATIENTS AND HEALTHCARE PERSONNEL

TO SUPPORT THE IMPLEMENTATION, MONITORING AND EVALUATION OF GOOD PRACTICES





#### WP7 pilot sites overview

Croatia - Implementing quality of care indicators in managing NCD patients - Primary Health Care Centers in collaboration with the Croatian Institute of Public Health

Finland - Health and wellbeing for all — Culturally sensitive lifestyle intervention for Somalis based on the StopDia-operational model - Primary health care and Family Federation of Finland

Greece - Improvement of self-management through education and training in patients with hypertension and diabetes - Specialised Care management and Integrated Care Call Centre

Serbia - Prevention and care of NCDs at primary health care level - Primary Care Units with close cooperation with Institute of Public Health of Serbia and Ministry of Health

**Slovenia** - **Integrating primary and secondary care** - General Hospital Novo Mesto, and the Primary Healthcare Centre Novo Mesto

**Spain, Bulgaria, Germany** will conduct pilot actions on **mobile IT tools for self-empowering** the persons with chronic diseases, also using QCR Tool





#### Recommendations and set of criteria







#### Practice design







#### Target population empowerment

From doing things "to" the patient...



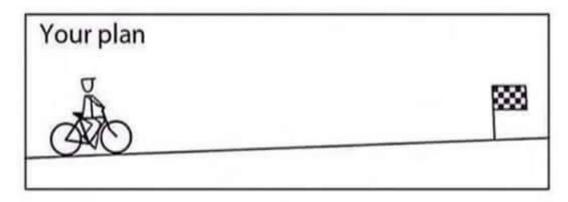


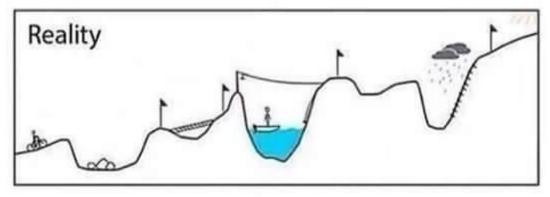
... to doing things WITH the patient!





#### **Evaluation**









#### **Evaluation**







#### Comprehensiveness of the practice







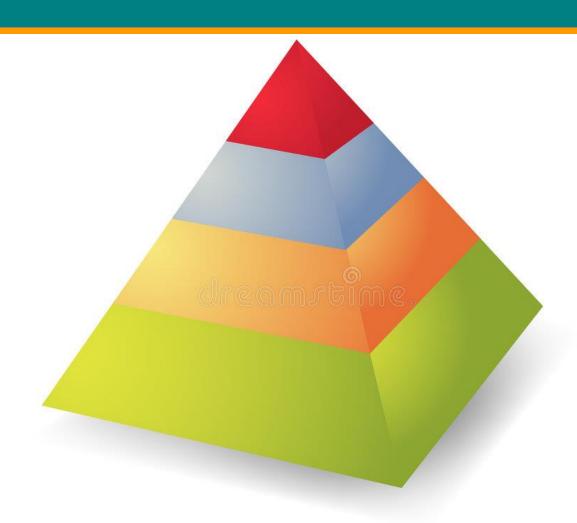
#### Education and training







#### **Ethical consideration**







#### Governance

# LEADERSHIP IS NOT A POSITION OR A TITLE, IT IS ACTION AND EXAMPLE





#### Interaction with regular and relevant systems







#### Sustainability and scalability



Mia Zoe Tuesday - Sep 25, 2012(10:52 am)













Scope Context







Scope
Context
Hot spots







Context

Hot spots

What will we do and how will we know we are there







Context

Hot spots

What will we do and how will we know we are there

Complex intervention needs flexibility







Context

Hot spots

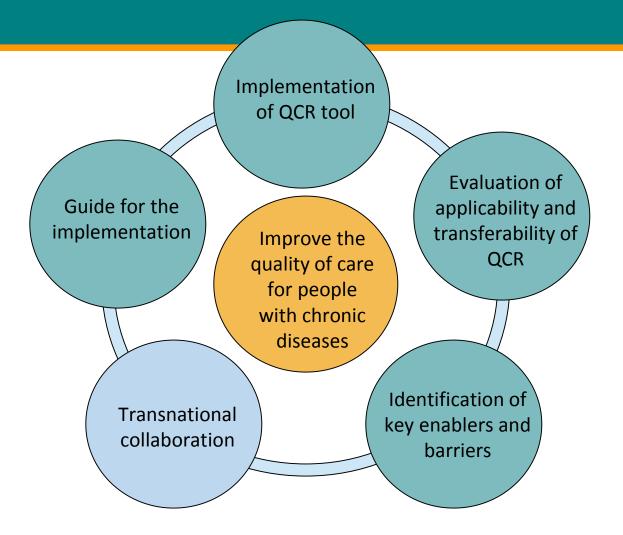
What will we do and how will we know we are there

Complex intervention needs flexibility

What does that really mean

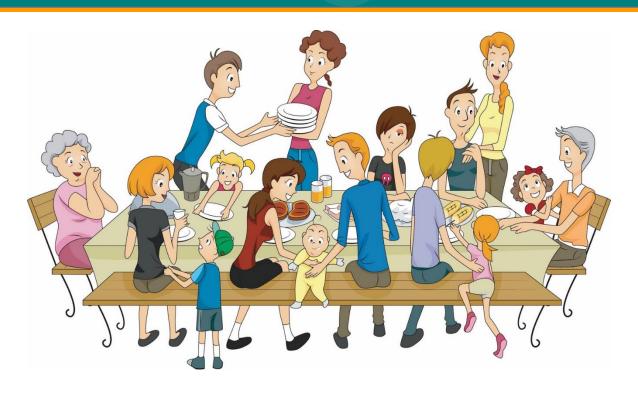












- Learning from its own experience
- Learning from others







#### Thank you for your attention

The Joint Action on Implementing good practices for chronic diseases (CHRODIS PLUS)

This presentation arises from the Joint Action CHRODIS PLUS. This Joint Action is addressing chronic diseases through cross-national initiatives identified in JA-CHRODIS to reduce the burden of chronic diseases while assuring health system sustainability and responsiveness, under the framework of the Third Health Programme (2014-2020). Sole responsibility lies with the author and the Consumers, Health, Agriculture and Food Executive Agency is not responsible for any use that may be made of in the information contained therein.







