WP7 3rd Meeting 2-3 July 2015 Rome, Istituto Superiore di Sanità



## **SWOT** analysis

Strengths, Weaknesses, Opportunities, Threats of National Policies and Programs



Angela Giusti
National Institute of Health, Italy

# An overview of National policies and programs on prevention and management of diabetes

#### The aim of the WP7 SWOT analysis is

- to give a qualitative overview of the current policies and programs across
   Europe
- to offer insights on what makes a policy/program

#### APPLICABLE SUSTAINABLE EFFECTIVE

from a public health and from the stakeholders perspectives

- the basic preconditions for its implementation
- the lesson learnt from the experience





### SWOT analysis: the methodology (1/2)

#### **Aims**

- method used to evaluate Strengths, Weaknesses, Opportunities, and Threats
  of a project, an intervention, a program or a policy
- generally used for strategic planning, to outline the key internal and external factor that can influence the policy/program success

#### **Timing**

- **ex-ante**: to improve planning and integration of the program in its context
- intermediate: to determine whether, in relation to the changes in the context, the lines of actions identified are still relevant; provides elements to decide changes in the program
- ex-post: for evaluation purpose



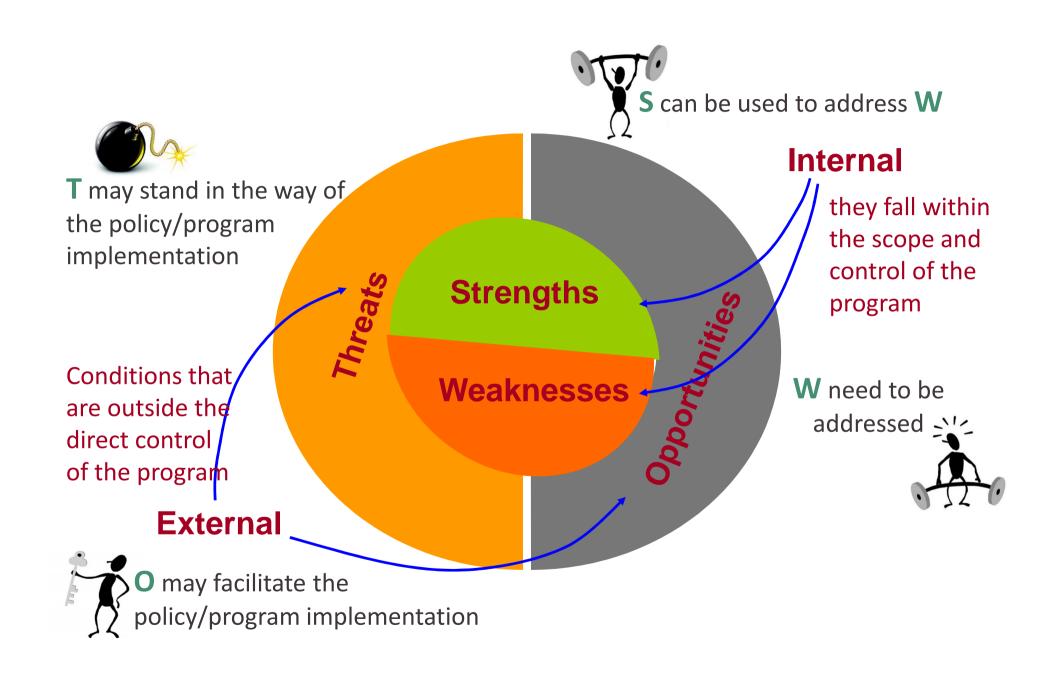
### SWOT analysis: the methodology (2/2)

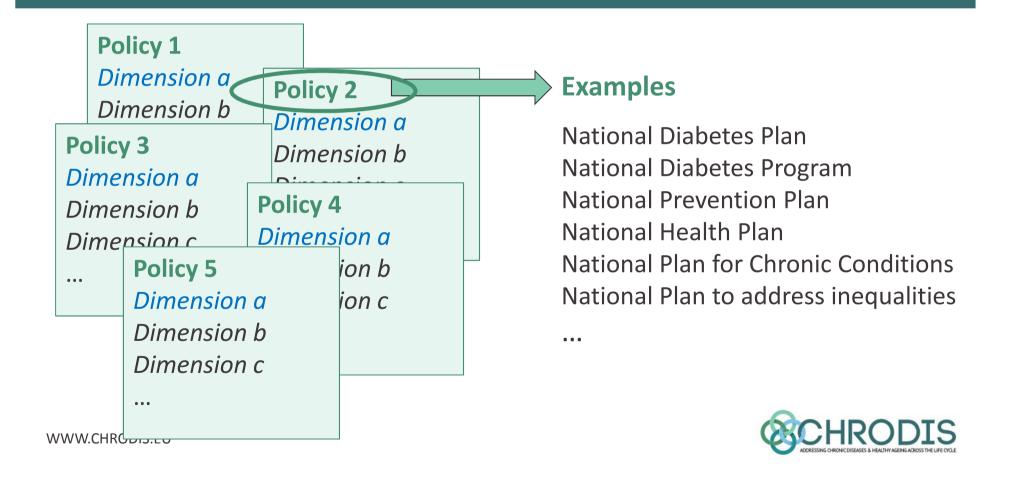
#### **Stakeholders**

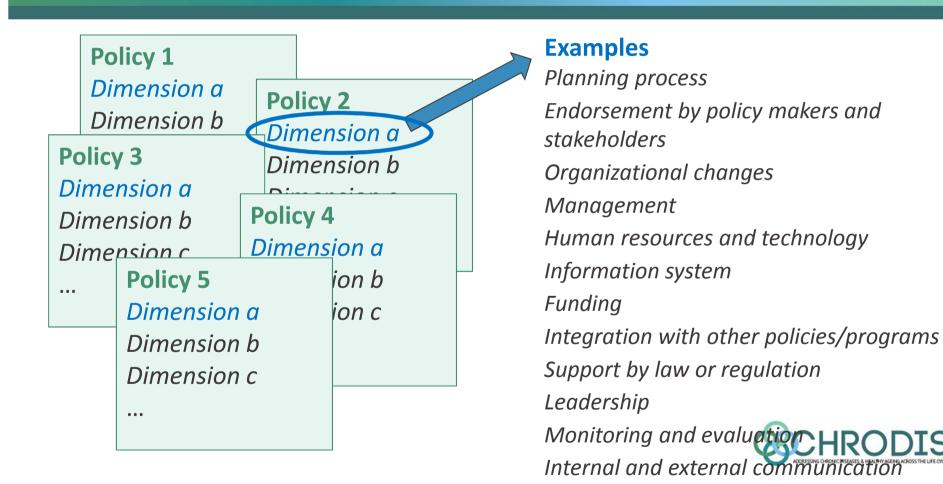
- Based on the expert point of view
- Based on participatory methodology (Delphi, focus group, ...), to provide shared scenarios among experts and other stakeholders

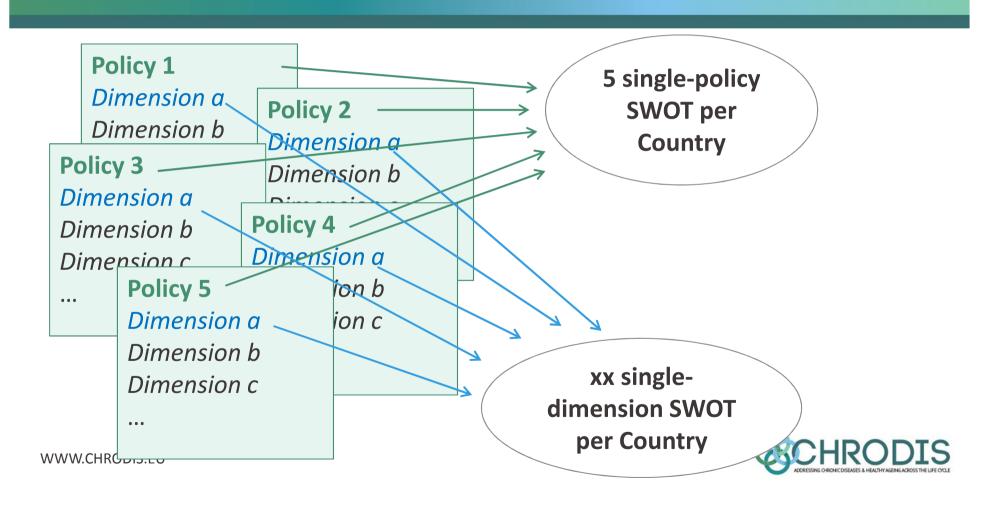
#### Phases of the analysis

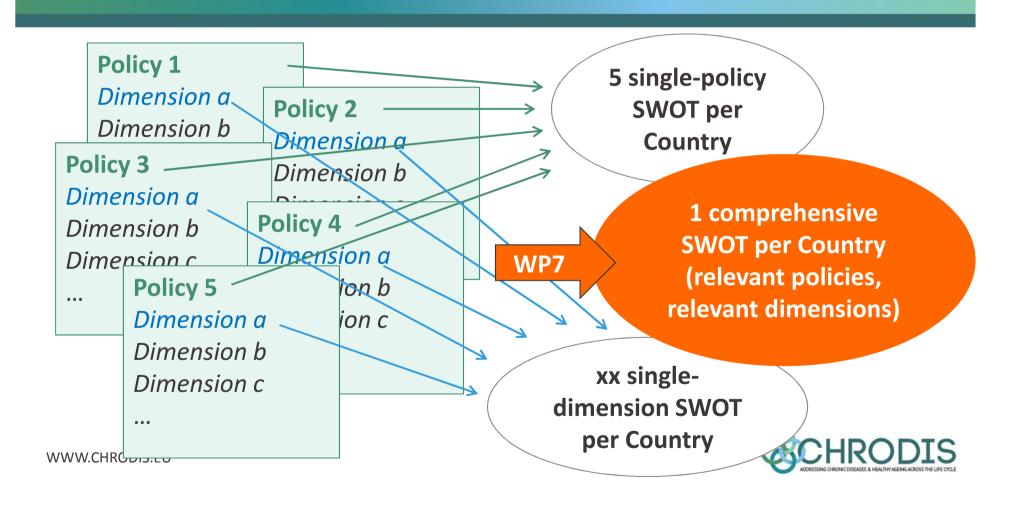
- Analysis of internal S&W
- Analysis of external O&T
- Identification of strategic actions that can leverage on S and O in order to address W and T
- Produce recommendations based on lesson learnt (final) and a set lines of actions to be implemented (intermediate)











### **Example 1: single dimension SWOT analysis**

The delivery of public health services: SWOT analysis			
Strengths	Weaknesses		
<ul> <li>Well defined surveillance systems and organized institutional networks for control of infectious diseases.</li> <li>Robust crisis management arrangements.</li> <li>Effective and comprehensive vaccination programmes and coverage.</li> <li>Effective food safety control systems throughout most of the region.</li> <li>Established procedures for air, water, sanitation.</li> <li>Significant attention to environmental protection.</li> </ul>	<ul> <li>Capacity building needed in health assessment.</li> <li>Preventive services:</li> <li>Lack of analysis of participation in preventive services.</li> <li>Screening programmes for NCDs are underdeveloped in some countries.</li> <li>Health promotion services:</li> <li>Underdeveloped, with few services targeted at health behaviour.</li> <li>Insufficient role for GPs; lack of GP consultation time.</li> <li>No evaluation of health promotion.</li> <li>Social determinant of health not reflected or incorporated into services.</li> <li>Rural access to services, lack of provision outside main cities, linked to rural poverty.</li> </ul>		
Opportunities	Threats		
<ul> <li>improvements in services including through raised standards.</li> <li>Continued and extended support of international community and organizations for supporting service provision in some vital areas.</li> <li>Develop health promotion and intensifying campaigns for increasing the public's awareness of determinants of health.</li> </ul>	<ul> <li>Any disengagement from EU accession process, affecting strategy or other factors such as economic growth, and therefore funding.</li> <li>Any disengagement by international organizations.</li> <li>Lack of coherence between the activities of international organizations.</li> <li>Unstructured private sector provision of services.</li> <li>Failure to address health behaviour and the challenge of chronic diseases could strain services severely.</li> <li>Demographic challenge to services.</li> </ul>		

Source: Evaluation of Public Health Services in south-eastern Europe. World Health Organization 2009

#### **Example 2: single policy/context, multi dimension SWOT analysis**

STRENGTHS	WEAKNESSES
Human resources:	Human resources:
Team works well together despite the challenges	Short-term contracts
Competence of technical staff in place	Need for more professional development
	Inadequate staffing (need for more in-house expertise on key
Technical resources:	priority areas) and vacancies in key areas
Wealth of documentation available on any health area	
Intercountry and regional sharing of information	Finances and systems:
Ability to establish technical networking and leverage technical	Shrinking funds
assistance from other WHO offices	Difficult to reallocate budget among strategic objectives
	Highly bureaucratic
Service provision:	
Capacity to provide effective response to emergency	Partnerships:
situations (disease outbreaks, etc)	Insufficient collaboration with other UN agencies and partners
Capacity to generate evidence for policy, advocacy and	
practices	Service provision:
Landambia	WHO not always providing sufficient quality support to the
Leadership: Strong leadership, effective communication, negotiation	MoHSS (more administrative and less technical support)
abilities	Public relations:
abilities	Not good at promoting the strength of the Organization;
Purpose and planning:	insufficient advocacy efforts
WHO mandate, neutral and convening power	insulicient advocacy enorts
Willo mandate, neutral and convening power	
OPPORTUNITIES	THREATS
Public relations:	Human resources:
Increasing attention to health globally and high level	Insufficient staff in MoHSS and other partner agencies to
commitment to health in the country; high expectation from	address technical needs
partners	HIV/AIDS impact detrimental to economically active
	population including health workers; reliant on expatriate staff
Service provision:	30 100 100 100 100 100 100 100 100 100 1
Capacity-building	Economic environment:
	Bue of ce illine size

Analysis of the internal and external environment of the WHO Country Office

Source: WHO Country cooperation strategy 2010–2015

**Table 2.1.** Chronic disease management in <u>Denmark:</u> strengths and weaknesses

Strengths	Weaknesses	Opportunities	Threats
Equitable and accessible tax-based health	Budgetary constraints  Tripartite health care system (municipalities,	Increased political interest  Local initiatives	Competing political priorities in other areas
care system	general practice and	may result	Lack of resources
Access to health care services free	hospitals) and resultant conflicting policy goals	in useful programmes	Lack of data
at the point of use	between the three levels	New collaboration	Weak financial incentives
Gatekeeper function for GPs	Lack of demand for ongoing training of GPs	agreements between the	Lack of a national
Increasing political interest in	Lack of demand for evaluation GP	sectors  Implementation	plan for local development
chronic disease	competences	of the NIP	Extensive
management  New health care	40% of Danish general practices are single-	National IT strategy	decentralized decision-making
agreements	handed practices,	Development of	Free choice for
Social and health care services are integrated at	potentially impeding the implementation of guidelines and of technological advances	national chronic disease plans and programmes	patients can result in uncoordinated care
municipality level	Municipalities have	New structural	Health care costs can be excessively

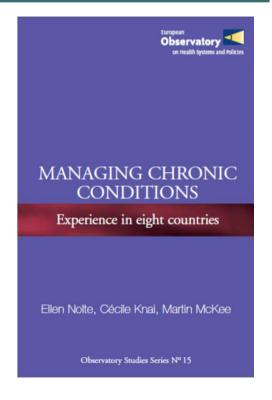




 Table 3.2 Chronic disease management in England: strengths and weaknesses

Dimensions	Strengths	Weaknesses	Opportunities	Threats
Policy content  Focus on self-care  Focus on care in the community  Based on consultative process		Conflicting policies and incentives	Opportunity to incentivize changes within acute sector	Lack of ongoing national evaluation
		Budgets devolved to small	Opportunities to build on local	Lack of focus on equitable access
	areas	planning and SWOT analysis		
Policy consistency Attempts to provide joint policy for health and social care		Some potentially competing	Possibility of nationally	Varying local interpretation
	policies  Lack of legal requirements to build on model	recognized business case for chronic care	Competing policies may polarize primary and secondary care	
Short- versus long- term perspective Mix of long-term aims and short-term goals		Expectation of large scale reductions in admissions	Flexibility to change as new evidence emerges	Lack of time and resource allocated to examining impacts
	within short time frame		Too great a focus on quick wins	
Influence of electoral cycles (change in government)  Potential for voters to influence where spending directed	influence where spending is	Policy is greatly influenced by electoral cycles	Potentially inconsistent or problematic policies can be reversed	Lack of continuation and consistency
	directed			Uncertainty for staff

Table 3.2 (cont.)

Dimensions	Strengths	Weaknesses	Opportunities	Threats
Impact of institutional framework	Includes control at local level so decisions can be based	May be insufficient resourcing at local level to implement national policies	Mix of local, regional and national organizations to provide support	Lack of continuation and consistency
	on local needs			Uncertainty for staff
				Regular changes in organizational configuration
Impact of macroeconomic conditions / constraints	Greater health spending in recent years, some of which has targeted disease management	Large focus on debt reduction and cost recovery rather than on improving well-being	Practice-based commissioning policies may be influenced by local needs	Devolved control of budgets may lead to inequitable service provision
Influence of other agencies / policies (e.g. WHO, European Commission)	International evidence considered when developing national policies	Evidence is sometimes considered after policies are implemented (e.g. case managers)	Opportunities to learn from other countries and trial new models, as well as sharing local experiences	Localized control may lead to being insular and less aware of international trends

Source: Authors' own compilation.

Notes: WHO: World Health Organization; SWOT: Strengths, weaknesses, opportunities and threats.

### The WP7 SWOT analysis (1/3)

### **SWOT** analysis of National Policies/programs

- Pilot
- One SWOT analysis per Country/MS
  - Identification of 5 main policies or programs with Task Leaders, APs and CPs
  - Identification of responders for each Country/MS
- Data collection
- Data analysis, synthesis and final report

Strengths	Weaknesses
<ul><li></li><li></li></ul>	<ul><li></li><li></li></ul>
Opportunities	Threats
<ul><li></li><li></li></ul>	<ul><li></li><li></li></ul>

### The WP7 SWOT analysis (2/3)

#### What should be addressed

 the current policies/programs on prevention and management of diabetes as a whole, with specific reference when needed

#### Level of analysis

- national/federal or sub national
- If no policies are available in the Country, analyze external opportunities and threats that might affect its feasibility

#### Number of policies/programs to be included

most relevant (max 5)



### The WP7 SWOT analysis (3/3)

#### **Dimensions to be explored**

different aspects of the policies/programs that you deem relevant, i.e.

- planning process
- endorsement by policy makers and stakeholders
- organizational changes
- management
- human resources and technology
- funding

- information system
- integration with other policies/programs
- support by law or regulation
- leadership
- monitoring and evaluation
- internal and external communication





#### **SWOT ANALYSIS**

Pilot 02/07/2015

e of responder:	Country:	<u> </u>
ded policies and programs:		
· ,		
i. ,		
Positive <b>V</b>	Negative <b>↓</b>	
Strengths	Weaknesses	
•	•	
•	•	
<b>O</b> pportunities	<b>T</b> hreats	Lessons learnt:
•	•	
•	•	Suggested actions
		Suggested actions
	Positive V  Strengths   Opportunities	Positive   Strengths      Opportunities

### **SWOT Pilot**

- 1 hr individual or group work
- 40 min SWOT presentation





# The Joint Action on Chronic Diseases and promoting healthy ageing across the life cycle (JA-CHRODIS)\*



\* This presentation arises from the joint action on chronic diseases and promoting healthy ageing across the life cycle (JA-CHRODIS) which has received funding from the European Union, in the framework of the Health Programme (2008-2013)

