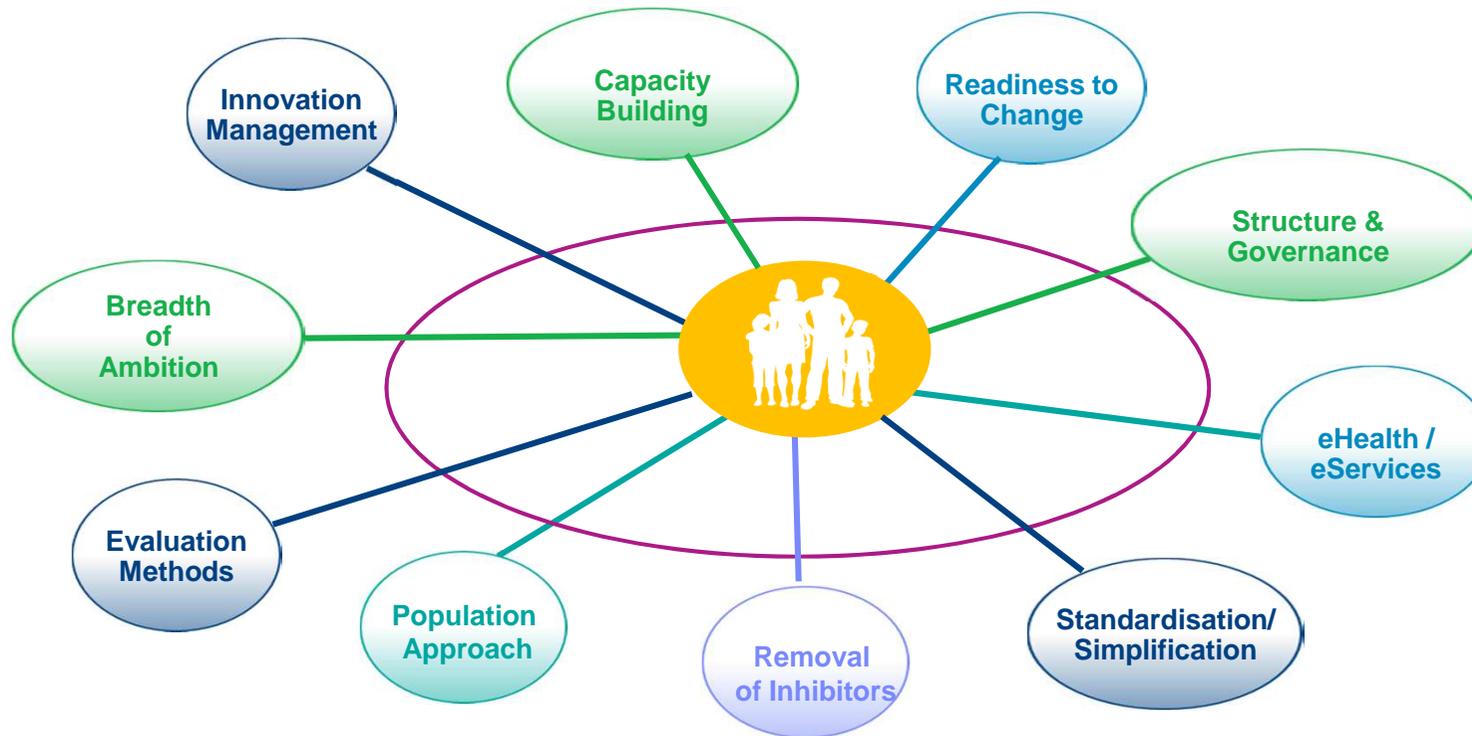# European Innovative Partnership on Active and Healthy Ageing

B3 Action Group
Integrated care
for chronic diseases, including remote monitoring at regional level

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European Innovative Partnership on Active and Healthy Ageing

EIP AHA B3 Action Plan

Implementation and Scale Up of Chronic Care + Integrated Care Programmes

Action Area 7 – ICT Tools	Action Area 1	Action Area 2	Action Area 3	Action Area 4	Action Area 5	Action Area 6	Toolkit
	Organisational Models	**Change Management**	**Workforce Development**	**Risk Stratification**	**Care Pathways**	**Patient / User Empowerment**	
Action Area 8 – Finance/Funding	Map of partnership models for implementation of Chronic and Integrated Care Programmes	Map of best practice methodologies to support the implementation of Chronic and Integrated Care	Map of reusable learning resources	Stratification of the population	Mapping Best Practices in the EU regions	Map of coaching, education and support patient/user empowerment and adherence	Toolkit
Action Area 9 – Dissemination	Toolkit	Toolkit	Toolkit	Toolkit	Toolkit	Toolkit	

2013 — **Monitoring impact and outcomes** — **2015**

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Concrete tools: Maturity model

• What actions have the more progressive regions been taking in order to be successful?

• What can we learn from these pioneers about how to overcome barriers and accelerate results?

• Can these lessons be structured into a conceptual 'maturity model' that could help aspiring regions to speed their own adoption

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Dimensions of maturity

Frequently observed indicators of maturity

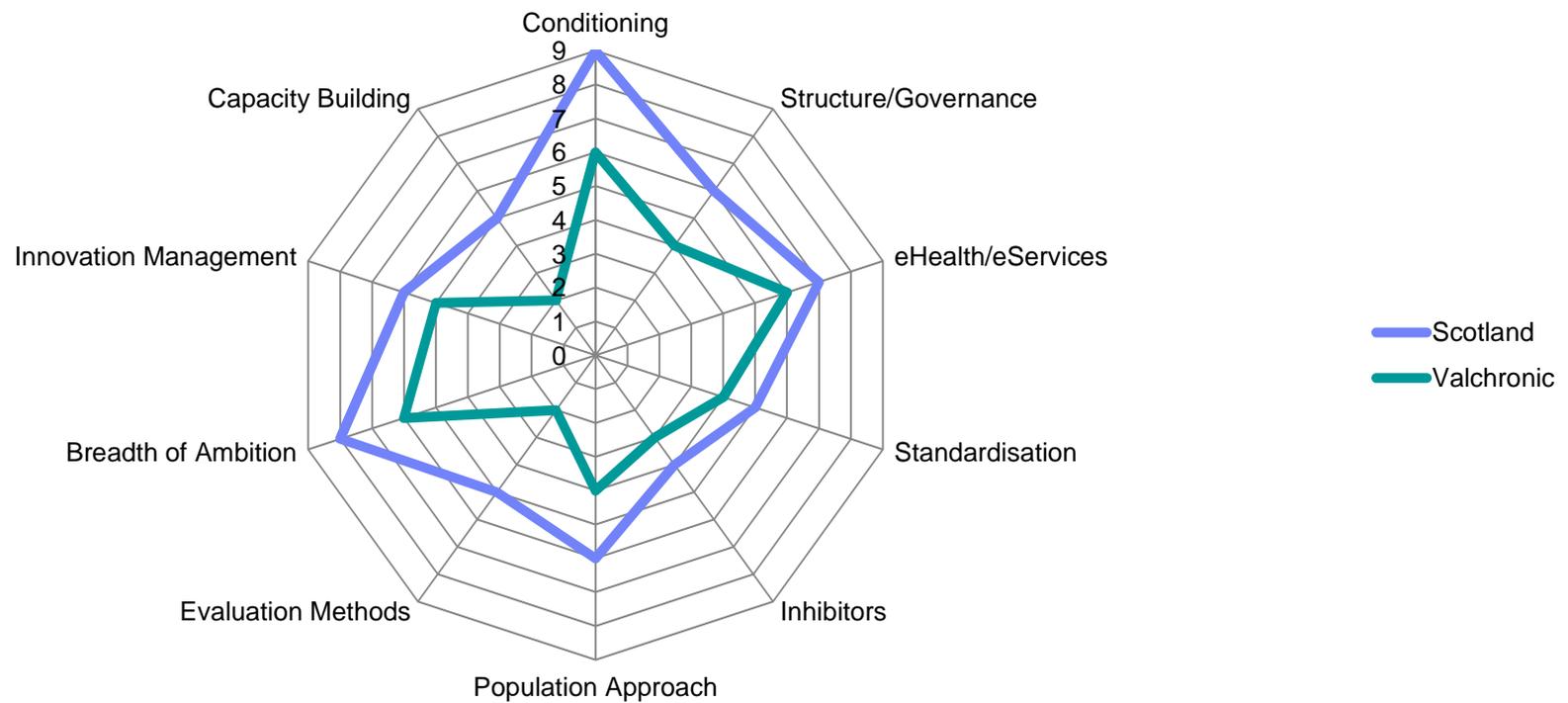| Dimension	Objective
Readiness to Change	Compelling vision, sense of urgency, stakeholder support
Structure & Governance	Sustain and deliver new systems, effective change management
eHealth / eServices	Essential components, secure and trusted services, 'digital first'
Standardisation	Simplification of infrastructure, fewer integration points to manage, easier interoperability
Inhibitors	Actions to remove barriers: legal, organisational, financial, skills
Population Approach	Understanding and anticipating demand, meeting needs better
Evaluation Methods	Evidence-based investment
Breadth of Ambition	Fully integrated care services
Innovation Management	Faster adoption of proven ideas
Capacity Building	Increasing technology skills, continuous improvement

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Frequently observed indicators of maturity

Dimension	Maturity Indicators
Readiness to Change	Public consultation, clear strategic goals & milestones, stakeholder engagement
Structure & Governance	Funded programmes, ICT competence centres, distributed leadership, communications
eHealth / eServices	Unique citizen ID, linked records, regional EHR, scale teleservices
Standardisation	Use of international standards, reduction in number applications, regional procurements, mandates
Inhibitors	Laws to enable data sharing, financial incentives, training
Population Approach	Risk stratification, range of care pathways, prevention, feedback
Evaluation Methods	Agencies - HTA, health impact, care cost/quality improvements
Breadth of Ambition	Both vertical and horizontal integration, citizen engagement
Innovation Management	Outreach to regions, academic & industry relations, procurement
Capacity Building	Capturing bottom-up innovation, deployment skills

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Frequently observed indicators of maturity

Dimension	Objective	Maturity Indicators
Readiness to Change	Compelling vision, sense of urgency, stakeholder support Recognition that care systems are unsustainable and need to change Clear description of the issues, the choices that need to be made, and the desired future state Creation of a sense of urgency to ensure sustained focus* Building of a 'guiding coalition'* *Taken from Kotter's Principles for Change	Public consultation, clear strategic goals & milestones, stakeholder engagement Examples: Basque Region – Five reference documents on the 'challenge of chronicity' N Ireland – 'Transforming Your Care' (Compton Report), 'Fit and Well', 'Quality 2020'

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Selecting Good Practices

Radar chart comparing Scotland and Valchronic across: Conditioning, Structure/Governance, eHealth/eServices, Standardisation, Inhibitors, Population Approach, Evaluation Methods, Breadth of Ambition, Innovation Management, Capacity Building (scale 0–9).

Legend:
- Scotland
- Valchronic

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- An analysis of good practices will be undertaken to determine:

  – Success factors – why initiative worked well

  – Lessons learned – what didn't work / what could be done better / differently

  – Transferability to other regions / organisations – to promote scale up of integrated care

- Will inform the development of the B3 toolkits

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LOOKING FOR SYNERGIES

We are very interested in **knowing more** about your:

  conceptualization of best practice

  how you are modelling maturity

  your map of practices

You might be interested in:

  the process of agreeing criteria to assessing practices

  evaluating B3 practices using CHRODIS criteria

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The Joint Action on Chronic Diseases and Promoting Healthy Ageing across the Life Cycle (JA-CHRODIS)*

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